

DEEP CLEANING SERVICE FORM

1. Please fill out this form and email it to info.kangenh2ohealth@gmail.com to schedule your deep cleaning service for your Enagic water ionizer. Within **24-48 hours**, you will receive an email with a confirmed date and time to drop off/ship your system to us. Note: For the rush service (same day pick up), you will need to drop your machine off in the morning. Please contact us (760)585-8686 if you have any other questions.
2. Here is the address to drop off/ship your system: **Platinum Dental Inc. 555 S Rancho Santa Fe Rd., Suite 100, San Marcos, CA 92078**
Look for a large "ENTRANCE" signage on the building. Please enter there and look for Suite 100.
3. Payment will be collected at the time of drop-off. You will be given a receipt. Your receipt is needed at time of pick up. If you're shipping the system to us, we will email you the payment options.
4. We will let you know when your system is ready for pick up/ship out.

_____	_____
First and Last Name or Company Name (Print)	Model Style (K8, SD501, JRIV, ect.) and Serial #
_____	_____
Email Address	Return Shipping Address (If need to ship back)
_____	_____
Cell Phone Number	Requested Date & Time for Drop off /Ship out

Please mark (X) to select your deep cleaning service option:
_____ Regular Service: 4-5 Business days (i.e. Drop off on Monday and pick up on Thurs/Friday)
_____ Rush Service: 1 Business Day (Same day), ***Additional \$20**

Please **remove/detach** the following items prior to dropping off/shipping your system:

1. The electrolysis enhancer tank/container and the cover plate
2. The water filter plus its o-rings and the filter cover plate

Please **include/attach** the following items when dropping off/shipping your system:

1. The electrical cord
2. The round filter cleaning cartridge plus its o-rings and the filter clamp
3. All the attached water hoses

Please mark (X) to order a new Enagic replacement filter. We will have your new filter flush and ready. We will let you know the cost of the filter when we schedule your appointment.
_____ New Enagic replacement filter

Deep Cleaning Service Prices:
\$55.00 for Cash Payment (or) \$65.00 for Credit Card Payment for all models except Super SD501
\$105.00 for Cash Payment (or) \$115.00 Credit Card Payment for Super SD501
*Add \$20.00 for the rush service (Same day)
(Note for shipping services: Add \$20.00 for handling fees + return postages)

Please do not write below this line.

Staff Initial: _____ Comments: _____
Request a new replacement filter: YES or NO \$ _____
Request *Rush Service (Same day): YES or NO \$ _____
Cash payment Total: \$ _____ (or) Credit card payment Total: \$ _____